## **HOMEOWNER SATISFACTION SURVEY RESULTS**

## **Texas Communities**



For the seventh time in 13 years, Americans living in homeowners associations and condominiums say they're overwhelmingly satisfied in their communities.

National survey shows:

>> 85% of residents rate their overall community association experience as positive (63%) or neutral (22%).

>> 90% say their association's rules protect and enhance property values (62%) or have a neutral effect (28%); only 4% say the rules harm property values.

Community Associations Insitute (CAI) in conjunction with the national survey, further examined the community association housing model in four states—Florida, California, Texas, and Nevada.



**85% of Texas homeowners** rate their overall community association living experience as positive (56%) or neutral (29%).

**81%** say that their elected governing board absolutely or for the most part strives to serve the best interest of the community as a whole.

**70%** say they would like to see less government control or no change to community association oversight.

**88%** of Texas homeowners report their community's rules protect and enhance property values (66%) or make no difference (22%).

Majority of Texas residents say, "safe neighborhood" and "clean/attractive" are the best things about living in a community association.

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74% say their community manager provides value and support to residents and the community as a whole.

66% say that when neighbors neglect to pay their assessments, a community association should insist that every homeowner pay the assessments.

**59%** of Texas homeowners living in a community association report voting in national elections and 43% say they always vote in state and local elections.



Texas community association members spend an average of \$25-50 per month for homeowners association assessments or fees.

\*LOWER THAN THE NATIONAL AVERAGE OF \$100-300.

For more information and data about community associations, visit www.caionline.org/ aboutcommunityassociations

